



# Managed Services

## Deliverables

Bell Industries Managed Services will complement your existing services by:

- Monitoring your environment 24x7x365
- Defining alert and escalation processes
- Providing comprehensive reporting that will assist in project development
- Allowing existing resources to proactively focus on strategic activities, rather than reacting to IT issues

## Time On-site

Time on-site will vary based upon the complexity of your network.

## Cost

Following our on-site assessment, Bell Industries will provide you a monthly cost for delivery of your Managed Services Solution.



## Description

You already know that your network and all of its assets are critical to your business, and that downtime costs you money—both in hard costs such as cash and in soft costs, like lost opportunities and reduced customer satisfaction.

But did you also know that there is an easy way to mitigate the risk of downtime and reduce the negative impact to your business?

Bell Industries Managed Services uses best-of-breed tools to monitor your network 24x7x365. We work with you to determine which areas are most critical to monitor, and the way in which you wish to receive alerts. Armed with this critical information, we will structure a combined support methodology of remote remediation and on-site support to resolve the issue.

## Business Objectives

Bell Industries Managed Services can add value to your business by providing your company with:

- Predictable monthly expense
- Remote remediation resulting in lower repair costs
- Increased availability of systems
- Security
- Quicker response time to critical issues
- The comfort of knowing your network is being monitored for issues 24x7x365

## Benefits

Once you have Bell Industries Managed Services on your side, you can benefit from:

- Proactive network maintenance
- Better systems uptime
- Better personnel productivity
- Increased customer satisfaction
- Lower, more predictable monthly costs
- A current inventory of hardware and software assets
- Increased, proactive focus on the critical aspects of your business